# **Terms of Service**

Last updated: October 2025

#### 1. General Use

This website is operated by **KofeNot LLC** (California, USA). By using **kofenot.com** or purchasing a **KofeNot™** product, you agree to these Terms of Service.

#### 2. Products

KofeNot<sup>™</sup> products are precision-engineered portable stands designed for laptops, tablets, and phones. We aim for accuracy in all descriptions; however, variations in imagery may occur.

### 3. Orders and Payments

All prices are listed in **U.S. Dollars (USD)**. Orders are securely processed via **Stripe** or approved payment providers. We reserve the right to refuse or cancel any order suspected of fraud or mispricing.

# 4. Shipping and Delivery

Products are shipped from **California**, **USA**. Delivery times vary by destination. KofeNot<sup>™</sup> is not liable for carrier delays, customs issues, or lost packages once tracking shows "delivered."

#### 5. Returns and Refunds

All sales are **final**. Returns are accepted **only if the product is damaged upon arrival**. To qualify for a replacement or refund, customers must provide **clear photo or video proof of damage within 48 hours of delivery**.

Items showing signs of use, handling, or modification are **not eligible**.

Return shipping is the buyer's responsibility unless the product was defective upon receipt.

# 6. Intellectual Property

All text, graphics, logos, and product designs on **kofenot.com** — including the name **KofeNot**<sup>TM</sup> — are the intellectual property of **KofeNot** LLC.

Unauthorized reproduction or use is strictly prohibited.

### 7. Limitation of Liability

KofeNot LLC is not responsible for any indirect, incidental, or consequential damages, including but not limited to damage to devices, data loss, or missed business opportunities caused by use or misuse of our products.

### 8. User Conduct

You agree not to engage in illegal or unauthorized activities on our website or to attempt to compromise its functionality.

# 9. Changes to Terms

We may revise these Terms at any time. Updates will be posted on this page with a revised date. Continued use of the site after updates constitutes acceptance of the new Terms.

# 10. Governing Law

These Terms are governed by and construed under the laws of the State of California, USA.

#### 11. Contact

For all inquiries, please get in touch with us